

Avery Dennison® Monarch® North America Service

Avery Dennison Printer Solutions is committed to providing innovative and sustainable solutions that are supported by an industry leading service organization.

SERVICE FOR WIDE RANGE OF PRINTERS

Monarch® North America Service (MNAS), headquartered in Miamisburg, Ohio, is a leading service provider within the product Identification solutions supply chain. With Field Service Technicians located throughout the North America, MNAS offers printer repair, maintenance and technical support for Avery Dennison Monarch printers and third party printers* used by retailers, manufacturers, supplier and logistics providers.

PARTNERS IN PRODUCTIVITY

With our complete repair and maintenance programs, we work closely with customers to help improve efficiency and productivity to reduce costly downtime. MNAS customer service, responsiveness and attention to detail are never compromised, and our customers and partners trust that our Field Service Technicians show up on-site to enable them to perform their job with greater ease and excellence.

ON-SITE OR DEPOT SERVICE - IT'S YOUR CHOICE

On-site: Field Service Technicians provide quick repairs on-site for your convenience. Each Service Technician carries a comprehensive parts inventory in their service vehicle for new and legacy printers with over \$2 million replacement parts inventory for all major printers. Field service technicians, with an average Avery Dennison employee tenure of 28 years, are strategically positioned throughout North America to ensure printer troubleshooting, diagnosis and repair are provided quickly and easily by an expert.

Depot: At our Electronic Repair Center Depots, technicians troubleshoot and repair your printer quickly and professionally. All printers are then retested to ensure your satisfaction.

MAINTENANCE PROGRAMS

In addition to quick on-site service, Field Service Technicians offer preventive maintenance to extend the life of your printers. If there's one thing better than a quick repair of an inoperable printer, it's keeping the printer from breaking in the first place!

Maintenance programs include annual on-site inspections of your equipment for wear and proper operation. Programs can include printer setup and installation, unlimited repairs, travel time, all parts and labor (many plans include printheads), expert technicians, comprehensive inventory, manufacturer's support network, responsive administration and service.

ELEVATING BRANDS. ACCELERATING PERFORMANCE.

For more information about Monarch North America Service, call 800-647-2041.



Innovative, intelligent and sustainable labeling and printing solutions that accelerate supply chain performance, increase productivity and elevate the consumer experience.

* In addition to Avery Dennison Monarch printers we service printers from other manufacturers including Zebra, Sato, Datamax, Novexx and more.

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